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CANADIAN CENTRE FOR **CYBER SECURITY**

COMMON CRITERIA CERTIFICATION REPORT

NetScaler Version 13.1 Build 37.201

2 December 2024

607-LSS

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FOREWORD

This certification report is an UNCLASSIFIED publication, issued under the authority of the Chief, Communications Security Establishment (CSE).

The Information Technology (IT) product identified in this certification report, and its associated certificate, has been evaluated at an approved testing laboratory established under the Canadian Centre for Cyber Security (a branch of CSE). This certification report, and its associated certificate, applies only to the identified version and release of the product in its evaluated configuration. The evaluation has been conducted in accordance with the provisions of the Canadian Common Criteria Program, and the conclusions of the testing laboratory in the evaluation report are consistent with the evidence adduced.

This report, and its associated certificate, are not an endorsement of the IT product by Canadian Centre for Cyber Security, or any other organization that recognizes or gives effect to this report, and its associated certificate, and no warranty for the IT product by the Canadian Centre for Cyber Security, or any other organization that recognizes or gives effect to this report, and its associated certificate, is either expressed or implied.

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OVERVIEW

The Canadian Common Criteria Program provides a third-party evaluation service for determining the trustworthiness of Information Technology (IT) security products. Evaluations are performed by a commercial Common Criteria Testing Laboratory (CCTL) under the oversight of the Certification Body, which is managed by the Canadian Centre for Cyber Security.

A CCTL is a commercial facility that has been approved by the Certification Body to perform Common Criteria evaluations; a significant requirement for such approval is accreditation to the requirements of ISO/IEC 17025, the General Requirements for the Competence of Testing and Calibration Laboratories.

By awarding a Common Criteria certificate, the Certification Body asserts that the product complies with the security requirements specified in the associated security target. A security target is a requirements specification document that defines the scope of the evaluation activities. The consumer of certified IT products should review the security target, in addition to this certification report, to gain an understanding of any assumptions made during the evaluation, the IT product's intended environment, the evaluated security functionality, and the testing and analysis conducted by the CCTL.

The certification report, certificate of product evaluation and security target are posted to the Common Criteria portal (the official website of the International Common Criteria Program).



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EXECUTIVE SUMMARY

NetScaler Version 13.1 Build 37.201 (hereafter referred to as the Target of Evaluation, or TOE), from **Cloud Software Group**, was the subject of this Common Criteria evaluation. A description of the TOE can be found in Section 1.2. The results of this evaluation demonstrate that the TOE meets the requirements of the conformance claim listed in Section 1.1 for the evaluated security functionality.

Lightship Security is the CCTL that conducted the evaluation. This evaluation was completed on **2 December 2024** and was carried out in accordance with the rules of the Canadian Common Criteria Program.

The scope of the evaluation is defined by the Security Target, which identifies assumptions made during the evaluation, the intended environment for the TOE, and the security functional/assurance requirements. Consumers are advised to verify that their operating environment is consistent with that specified in the security target, and to give due consideration to the comments, observations, and recommendations in this Certification Report.

The Canadian Centre for Cyber Security, as the Certification Body, declares that this evaluation meets all the conditions of the Arrangement on the Recognition of Common Criteria Certificates and that the product is listed on the Certified Products list (CPL) for the Canadian Common Criteria Program and the Common Criteria portal (the official website of the International Common Criteria Program).

1 IDENTIFICATION OF TARGET OF EVALUATION

The Target of Evaluation (TOE) is identified as follows:

Table 1: TOE Identification

| | |
|-----------------------------|-------------------------------------|
| TOE Name and Version | NetScaler Version 13.1 Build 37.201 |
| Developer | Cloud Software Group |

1.1 COMMON CRITERIA CONFORMANCE

The evaluation was conducted using the Common Methodology for Information Technology Security Evaluation, Version 3.1 Revision 5, for conformance to the Common Criteria for Information Technology Security Evaluation, Version 3.1 Revision 5.

The TOE claims the following conformance:

collaborative Protection Profile for Network Devices v2.2e

1.2 TOE DESCRIPTION

The TOE are purpose-built networking appliances whose function is to improve the performance, security and resilience of applications delivered over the web. The TOE intelligently distributes, optimizes application performance, enhances application availability with advanced Layer 4 – Layer 7 load balancing, secures applications from attacks, and lowers server expenses by offloading computationally intensive tasks.

1.3 TOE ARCHITECTURE

A diagram of the TOE architecture is as follows:

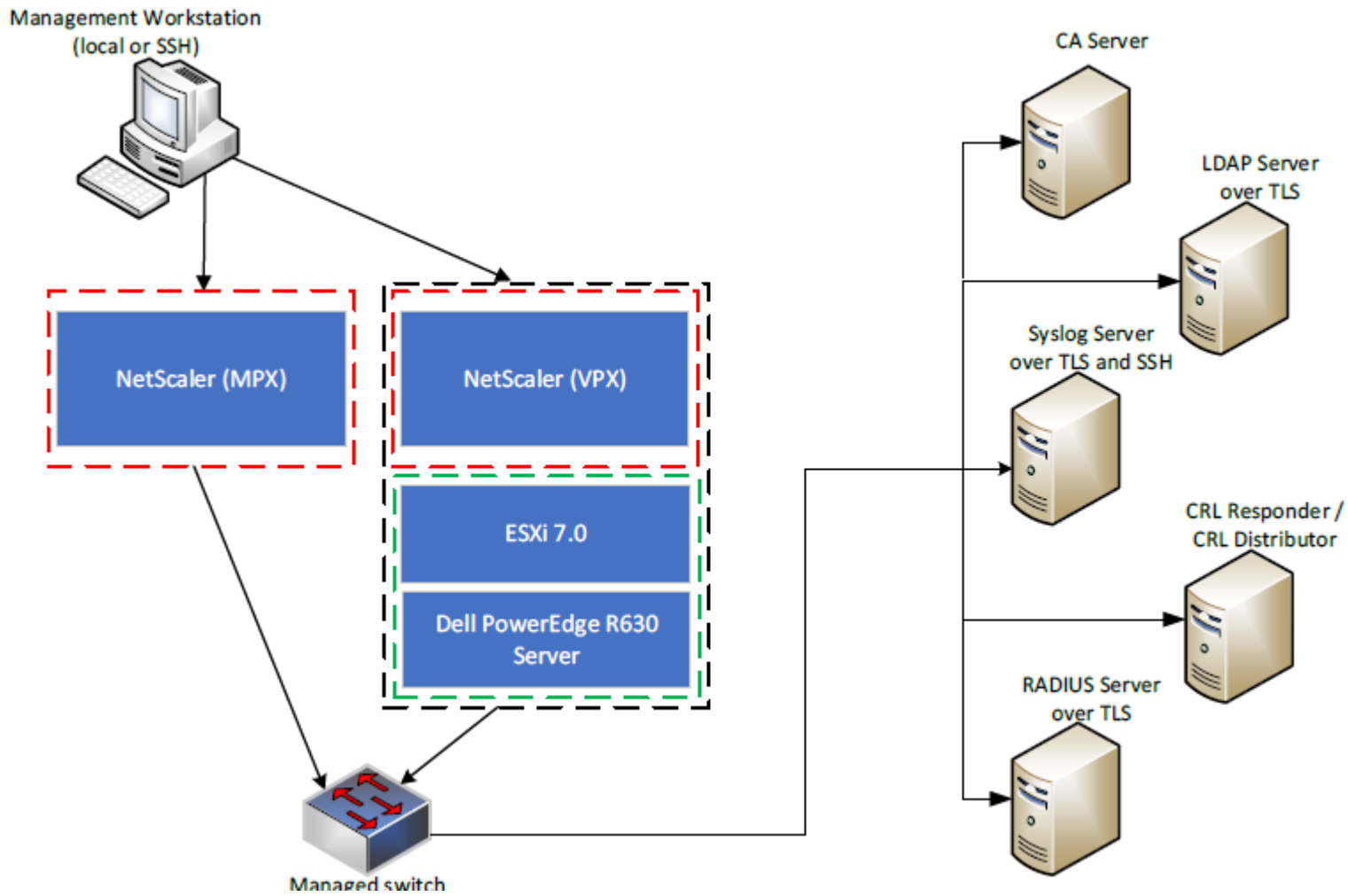


Figure 1: TOE Architecture

2 SECURITY POLICY

The TOE implements and enforces policies pertaining to the following security functionality:

- Security Audit
- Cryptographic Support
- Identification and Authentication
- Security Management
- Protection of the TSF
- TOE Access
- Trusted Path/Channels

Complete details of the security functional requirements (SFRs) can be found in the Security Target (ST) referenced in section 8.2.

2.1 CRYPTOGRAPHIC FUNCTIONALITY

The following cryptographic implementations are used by the TOE and have been evaluated by the CAVP:

Table 2: Cryptographic Implementations

| Cryptographic Implementation | Certificate Number |
|---|--------------------|
| NetScaler Control Plane Cryptographic Library | A3942 |
| NetScaler Data Plane Cryptographic Library | A3943 |
| Intel Hardware Cryptographic Accelerator | A3944 |

3 ASSUMPTIONS AND CLARIFICATION OF SCOPE

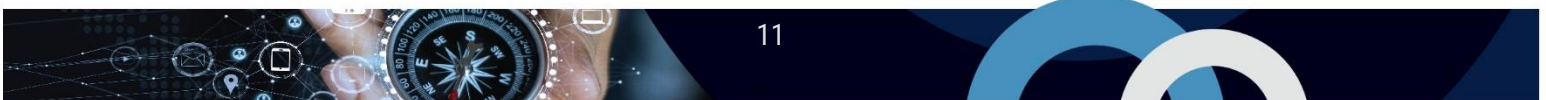
Consumers of the TOE should consider assumptions about usage and environmental settings as requirements for the product's installation and its operating environment. This will ensure the proper and secure operation of the TOE.

3.1 USAGE AND ENVIRONMENTAL ASSUMPTIONS

The following assumptions are made regarding the use and deployment of the TOE:

- The Network Device is assumed to be physically protected in its operational environment and not subject to physical attacks that compromise the security or interfere with the device's physical interconnections and correct operation. This protection is assumed to be sufficient to protect the device and the data it contains. As a result, the NDcPP does not include any requirements on physical tamper protection or other physical attack mitigations. The NDcPP does not expect the product to defend against physical access to the device that allows unauthorized entities to extract data, bypass other controls, or otherwise manipulate the device. For vNDs, this assumption applies to the physical platform on which the VM runs.
- The device is assumed to provide networking functionality as its core function and not provide functionality/services that could be deemed as general purpose computing. For example, the device should not provide computing platform for general purpose applications (unrelated to networking functionality).
- If a virtual TOE evaluated as a pND, following Case 2 vND as specified in Section 1.2 of the NDcPP, the VS is considered part of the TOE with only one vND instance for each physical hardware platform. The exception being where components of a distributed TOE run inside more than one virtual machine (VM) on a single VS. In Case 2 vND, no non-TOE guest VMs are allowed on the platform.
- A standard/generic Network Device does not provide any assurance regarding the protection of traffic that traverses it. The intent is for the Network Device to protect data that originates on or is destined to the device itself, to include administrative data and audit data. Traffic that is traversing the Network Device, destined for another network entity, is not covered by the NDcPP. It is assumed that this protection will be covered by cPPs18 and PP-Modules for particular types of Network Devices (e.g., firewall).
- The Security Administrator(s) for the Network Device are assumed to be trusted and to act in the best interest of security for the organization. This includes appropriately trained, following policy, and adhering to guidance documentation. Administrators are trusted to ensure passwords/credentials have sufficient strength and entropy and to lack malicious intent when administering the device. The Network Device is not expected to be capable of defending against a malicious Administrator that actively works to bypass or compromise the security of the device.
- For TOEs supporting X.509v3 certificate-based authentication, the Security Administrator(s) are expected to fully validate (e.g., offline verification) any CA certificate (root CA certificate or intermediate CA certificate) loaded into the TOE's trust store (aka 'root store', 'trusted CA Key Store', or similar) as a trust anchor prior to use (e.g., offline verification).
- The Network Device firmware and software is assumed to be updated by an Administrator on a regular basis in response to the release of product updates due to known vulnerabilities.

- The Administrator's credentials (private key) used to access the Network Device are protected by the platform on which they reside.
- The Administrator must ensure that there is no unauthorized access possible for sensitive residual information (e.g. cryptographic keys, keying material, PINs, passwords etc.) on networking equipment when the equipment is discarded or removed from its operational environment.
- The Security Administrators for the VS are assumed to be trusted and to act in the best interest of security for the organization. This includes not interfering with the correct operation of the device. The Network Device is not expected to be capable of defending against a malicious VS Administrator that actively works to bypass or compromise the security of the device.
- The VS software is assumed to be updated by the VS Administrator on a regular basis in response to the release of product updates due to known vulnerabilities.
- For vNDs, it is assumed that the VS provides, and is configured to provide sufficient isolation between software running in VMs on the same physical platform. Furthermore, it is assumed that the VS adequately protects itself from software running inside VMs on the same physical platform.
- For vNDs, it is assumed that the VS and VMs are correctly configured to support ND functionality implemented in VMs.



3.2 CLARIFICATION OF SCOPE

Only the functionality detailed in the “collaborative Protection Profile for Network Devices, Version 2.2e, 23-March-2020” was evaluated.

The following features and functionality are not part of the evaluated configuration of the TOE:

| | | |
|----------------------|--|--|
| Web Logging | Global Server Load Balancing (GSLB) | External authentication methods: Kerberos, TACACS+, SAML Responder |
| Application Firewall | AAA-TM Authentication | Rewrite (URL Transformation) |
| Layer 3 Routing | CallHome | AppFlow |
| Vpath | Integrated Disk Caching | AppQoE |
| RISE | General TLS VPN functionality | BGP |
| High Availability | Clientless VPN functionality | Cache Redirection |
| Cloud Bridge | SSL acceleration – SSL termination for application servers | Compression Control |
| Content Accelerator | FEO | RDP Proxy |
| Content Filtering | OSPF | RIP |
| Content Switching | LSN | HTM Injection |
| Http DoS Protection | Reputation | Adaptive TCP |
| Integrated Caching | Sure Connect | Forward Proxy |
| Surge Protection | NetScaler Push | Video Optimization |
| ISIS | Content Inspection | URL Filtering |
| Priority Queuing | Connection Quality Analytics | SNMP6 |
| LOM7 Port | | |

Additionally, the following features must not be used when the TOE is operated in a manner compliant with this Security Target:

- IPv6
- NTP-based updates to the time
- Use of superuser privileges except as described in Cloud Software Group NetScaler Version 13.1 Guidance Supplement
- NetScaler GUI (HTTP/HTTPS), NetScaler Nitro API and ADM.

4 EVALUATED CONFIGURATION

The evaluated configuration for the TOE comprises:

| | | |
|------------------------------|---|---|
| TOE Software/Firmware | Version 13.1 Build 37.201 | |
| TOE Hardware | <p>pND platforms</p> <ul style="list-style-type: none"> ● 8900 FIPS ● 9100 FIPS ● 15000-50G FIPS | <p>vND platform</p> <ul style="list-style-type: none"> ● Dell PowerEdge R630 |
| Environmental Support | <ul style="list-style-type: none"> ● CA Server ● LDAP Server ● Syslog Server ● CRL Responder ● Radius Server | |

4.1 DOCUMENTATION

The following documents are provided to the consumer to assist in the configuration and installation of the TOE:

- a) Cloud Software Group NetScaler Version 13.1 Common Criteria Configuration Guide, 2024-10-31, v2.1

5 EVALUATION ANALYSIS ACTIVITIES

The evaluation analysis activities involved a structured evaluation of the TOE. Documentation and process dealing with Development, Guidance Documents, and Life-Cycle Support were evaluated.

5.1 DEVELOPMENT

The evaluators analyzed the documentation provided by the vendor; they determined that the design completely and accurately describes the TOE security functionality (TSF) interfaces and how the TSF implements the security functional requirements. The evaluators determined that the initialization process is secure, that the security functions are protected against tamper and bypass, and that security domains are maintained.

5.2 GUIDANCE DOCUMENTS

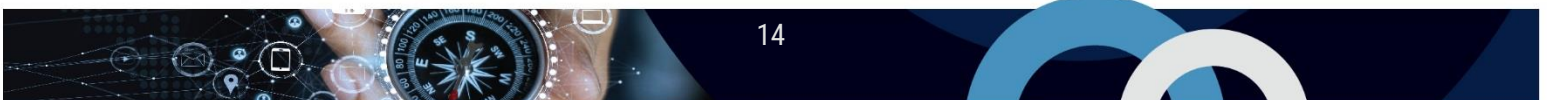
The evaluators examined the TOE preparative user guidance and operational user guidance and determined that it sufficiently and unambiguously describes how to securely transform the TOE into its evaluated configuration and how to use and administer the product. The evaluators examined and tested the preparative and operational guidance and determined that they are complete and sufficiently detailed to result in a secure configuration.

Section 4.1 provides details on the guidance documents.

5.3 LIFE-CYCLE SUPPORT

An analysis of the TOE configuration management system and associated documentation was performed. The evaluators found that the TOE configuration items were clearly marked.

The evaluators examined the delivery documentation and determined that it described all the procedures required to maintain the integrity of the TOE during distribution to the consumer.



6 TESTING ACTIVITIES

Testing consists of the following three steps: assessing developer tests, performing independent tests, and performing a vulnerability analysis.

6.1 ASSESSMENT OF DEVELOPER TESTS

The evaluators verified that the developer has met their testing responsibilities by examining their test evidence, and reviewing their test results, as documented in the Evaluation Test Report (ETR). The correspondence between the tests identified in the developer's test documentation and the functional specification was complete.

6.2 CONDUCT OF TESTING

The TOE was subjected to a comprehensive suite of formally documented, independent functional and penetration tests. The detailed testing activities, including configurations, procedures, test cases, expected results and observed results are documented in a separate Test Results document.

6.3 INDEPENDENT TESTING

During this evaluation, the evaluator developed independent functional & penetration tests by examining design and guidance documentation.

All testing was planned and documented to a sufficient level of detail to allow repeatability of the testing procedures and results. The following testing activities were performed:

- a. PP Assurance Activities: The evaluator performed the assurance activities listed in the claimed PP
- b. Cryptographic Implementation Verification: The evaluator verified that the claimed cryptographic implementations were present and used by the TOE.

6.3.1 INDEPENDENT TESTING RESULTS

The developer's tests and the independent tests yielded the expected results, providing assurance that the TOE behaves as specified in its ST and functional specification.

6.4 VULNERABILITY ANALYSIS

The vulnerability analysis focused on 4 flaw hypotheses.

- Public Vulnerability based (Type 1)
- Evaluation team generated (Type 3)
- Technical community sources (Type 2)
- Tool Generated (Type 4)

The evaluators conducted an independent review of all evaluation evidence, public domain vulnerability databases and technical community sources (Type 1 & 2). Additionally, the evaluators used automated vulnerability scanning tools to discover potential network, platform, and application layer vulnerabilities (Type 4). Based upon this review, the evaluators formulated flaw hypotheses (Type 3), which they used in their vulnerability analysis.

Type 1 & 2 searches were conducted on **31 October 2024** and included the following search terms:

| | | |
|--|-------------------------|-----------------------|
| TOE name and platforms (Section 4) | Openssh 8.6p1 | FreeBSD 11.4 |
| OpenSSL: 1.0.2zh | NetScaler ADC | Coletto DH8955CL |
| Intel Coletto 8955 | LBG C627 | Intel C627 |
| Intel Xeon E5-2620 v4 | Intel Xeon Silver 4310T | Intel Xeon E5-2680 v4 |
| ESXi 7.0u3q | iDRAC8 | Netscaler MPX & VPX |

Vulnerability searches were conducted using the following sources:

| | |
|--|--|
| <ul style="list-style-type: none"> ● Citrix Security Bulletins: https://support.citrix.com/s/topic/0TO4z0000001GYdGAM/security-bulletin?language=en_US | <ul style="list-style-type: none"> ● NIST National Vulnerabilities Database: https://web.nvd.nist.gov/view/vuln/search |
| <ul style="list-style-type: none"> ● CISA - Known Exploited Vulnerabilities Catalog: https://www.cisa.gov/known-exploited-vulnerabilities-catalog | <ul style="list-style-type: none"> ● OpenSSL Vulnerabilities: https://www.openssl.org/news/vulnerabilities.html |

6.4.1 VULNERABILITY ANALYSIS RESULTS

The vulnerability analysis did not uncover any security relevant residual exploitable vulnerabilities in the intended operating environment.

7 RESULTS OF THE EVALUATION

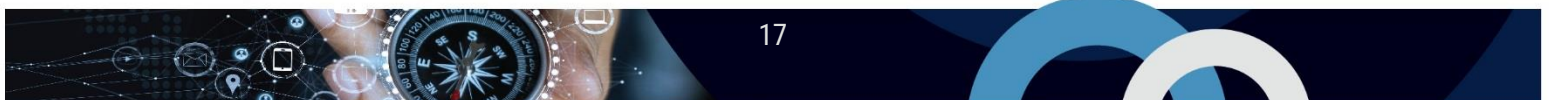
The Information Technology (IT) product identified in this certification report, and its associated certificate, has been evaluated at an approved testing laboratory established under the Canadian Centre for Cyber Security. This certification report, and its associated certificate, apply only to the specific version and release of the product in its evaluated configuration.

This evaluation has provided the basis for the conformance claim documented in Section 1.1. The overall verdict for this evaluation is **PASS**. These results are supported by evidence in the ETR.

7.1 RECOMMENDATIONS/COMMENTS

It is recommended that all guidance outlined in Section 4.1 be followed to configure the TOE in the evaluated configuration.

The administrator is expected to be trained in the secure administration of the product. The product is a complex product and the use of TLS proxying services must be carefully considered to ensure appropriate isolation during data flow.



8 SUPPORTING CONTENT

8.1 LIST OF ABBREVIATIONS

| Term | Definition |
|------|--|
| CAVP | Cryptographic Algorithm Validation Program |
| CCTL | Common Criteria Testing Laboratory |
| CMVP | Cryptographic Module Validation Program |
| CSE | Communications Security Establishment |
| EAL | Evaluation Assurance Level |
| ETR | Evaluation Technical Report |
| IT | Information Technology |
| PP | Protection Profile |
| pND | Physical Network Device |
| SFR | Security Functional Requirement |
| ST | Security Target |
| TOE | Target of Evaluation |
| TSF | TOE Security Function |
| vND | Virtual Network Device |

8.2 REFERENCES

| Reference |
|---|
| Common Criteria for Information Technology Security Evaluation, Version 3.1 Revision 5, April 2017. |
| Common Methodology for Information Technology Security Evaluation, CEM, Version 3.1 Revision 5, April 2017. |
| Evaluation Technical Report NetScaler Version 13.1 Build 37.201, 2024-12-02, v1.1 |
| Security Target NetScaler Version 13.1 Build 37.201, 2024-12-02, v2.4 |
| Assurance Activity Report NetScaler Version 13.1 Build 37.201, 2024-12-02, v1.1 |